Effective immediately, members will be able to indicate the type of care they need when requesting a consult and upload images of their condition prior to or during a consult. Members can upload images for any type of consult, which will provide a visual aid for the Teladoc physician while they are discussing the member’s condition.

What does this mean?

Teladoc physicians will continue performing consults for General Medical conditions as well as basic Dermatology and Behavioral Health conditions, as PCPs do today. These consults will be provided by Teladoc’s current network of physicians, which are U.S. board-certified in internal medicine, pediatrics, and family medicine.

Consults can provide care for (but are not limited to) the following types of conditions:

**General Medical:**
- Sinusitis, Cold and Flu, Sore Throat,
- Ear Infections, Allergies, etc.

**Dermatology:**
- Rashes, Hives, Poison Ivy, Eczema, Acne, etc.

**Behavioral Health:**
- Anxiety, Depression, Panic Disorder, etc.

How does this impact Teladoc members when they request a consult?

Requesting a consult via the website has been enhanced to support the addition of Dermatology and Behavioral Health consults in the following ways:

**Consult Options:**
A new section has been added for members to select the type of medical care they are requesting. The choices are General Medical, Dermatology or Behavioral Health.

**Images:**
This new section gives members the ability to upload 1-3 images of their condition for any consult type. The member must upload a minimum of 1 image for a Dermatology phone consult. The member is not required to upload an image for video dermatology consults.

Teladoc is expanding its services to include Dermatology & Behavioral Health

Teladoc is pleased to offer these new features at no additional cost to you and there is no change in the consult fee the member is responsible for. If you have any questions regarding these new features, please do not hesitate to contact your account manager.